

Emergency Codes

Stay with prisoner-patients during emergencies.
UAMS staff will guide actions.

Evacuation	"Facility Alert + Evacuation + (Location)"
Fire Alarm	"Facility Alert + Fire + (Location)"
Utility Failure	"Facility Alert + Utility Interruption + Description + Begin Downtime Procedures"
Decontamination Response Team	"Facility Alert + Decontamination Response Team + Location"
Severe Weather (Tornado, High Winds, Snow, Ice)	"Attention All Personnel + Weather Alert + Description (threat /location) + Instructions"
Earthquake	"Attention All Personnel + Weather Alert + Description (threat /location) + Instructions"
Active Shooter	"Security Alert + ACTIVE SHOOTER + Information"
Missing Person/Child Abduction	"Security Alert + Missing Person/Child Abduction + Description and Location"
Bomb Threat	"Security Alert + Suspicious Package + Location + Instructions"
Medical Emergency	"Medical Alert + CODE BLUE + Location"
Decontamination (Chemical, Biological, Radiation)	"Security Alert + (Type) Decontamination + Location + Avoid the Area"
Mass Casualty	"Medical Alert + Mass Casualty + Location"

Admission & Security Protocols

Mental Health Facility Prisoner-Patients

- Restraints can be used unless a medical condition prevents it.
- Restraints do not replace continuous guarding.
- Non-prisoner patients from mental health facilities do not require restraints.

Pregnant, Laboring, Postpartum Prisoner-Patients

- No restraints unless patient is a flight risk or safety threat.
- Only soft, forward-facing restraints allowed.
- Obstetric team has final authority on restraints.
- Leg or waist restraints are prohibited.

Ambulance Transfers to Cancer Institute

- Enter on the North side of the building, through the ambulance bay.
- Notify UAMS Police (501) 686-7777 on arrival.
- Assistance provided when available due to ambulance volume.



Guidelines for Prisoner-Patients

Escort Procedures & Transfers

Check-In Process:

- Scheduling Appointments: The custodial agency must call (501) 526-1000 to schedule an appointment for a prisoner-patient.
- Arrival Notification: Before arriving at UAMS, transporting guards must call the Prisoner Coordinator at (501) 686-6770 with their estimated time of arrival (ETA).
- Check-in: All prisoner-patients must check in at the designated Prisoner Receiving Area (Inmate Holding), located below the Outpatient Center.
- Escort Requirement: Prisoner-patients must be escorted to and from all appointments by two (2) officers at all times.
- UAMS Police Escort: If an escort is needed from UAMS Police, call (501) 526-7777.
- Required Identification: Guards must carry official identification (ID) at all times.
- Staging and Restraint: Per the Prisoner Coordinator's direction, the prisoner-patient will either remain properly restrained in a designated staging area or stay secured in the transport vehicle until escorted to the treatment area.
- Prohibited Actions: Guards are not permitted to take breaks or leave prisoner-patients unattended unless properly relieved.
- Caution with Weapons: Guards must use extreme caution with firearms and pepper spray while in treatment areas.

Clinic Appointment Guidance

The Orthopedic & Spine Hospital Specialty Clinic

- Park on the northwest side of the building in the designated parking areas.
- Call (501) 686-8674 to check in.
- Notify UAMS Police at (501) 686-7777 of presence.
- Clinic staff will escort prisoner-patient to exam room via designated entrance.

Spine Institute

- Park behind building.
- Escort to Holding Room #115, 1st Floor.
- Call clinic at (501) 686-5271 to notify arrival; wait time provided.
- Clinic staff will meet patient in back hallway.

Jones Eye Institute

- Park in designated OPC basement space.
- Escort prisoner-patient to holding room #B504.

Winthrop P. Rockefeller Cancer Institute

- Clinic staff will notify Cancer Institute security to escort the prisoner-patient and guard to the clinic.
- Guards must review the posted path instructions in the holding room for navigating outpatient facilities.
- Clinic personnel will meet the prisoner-patient in a back hallway and escort them directly to an exam room.

Radiology Departments

- Radiology & Imaging: (501) 686-8892
- Outpatient Radiology: (501) 686-6190
- MRI: (501) 686-6032
- Breast Center: (501) 526-7300
- PET: 501-686-8424 or (501) 526-6526
- Interventional Radiology (IR): (501) 686-6124

Clinic Appointment Guidance

Women's Health Clinic

- Guards will call (501) 286-1800 to check-in before bringing in the prisoner-patient.
- Park in front of the building located at 6119 Midtown Ave.
- Guard will come in to notify the front desk and check-in when they arrive to clinic.
- The other guard and the prisoner will remain in vehicle until clinic staff notifies them that a room is ready for the prisoner-patient.
- Access staff will get the guard's phone number and ask them to wait in their vehicle by the side entrance near the 'Employee of the Month Parking' sign.
- Access staff will check-in the prisoner-patient and notify the charge nurse and others that the patient is waiting in their vehicle for a room.
- The charge nurse will check if a room is free and inform the access staff when it is ready.
- The access staff or designee will notify the guards to bring the prisoner-patient into the building through the side entrance by the stairs.
- They will escort the guards and prisoner-patient to the appropriate floor where the charge nurse or designee will meet them at the front elevator.
- The charge nurse or designee will escort the prisoner-patient straight back to the ready room (exam or ultrasound room).
- Once the visit is finished, the prisoner-patient and guards can leave (do not send to check-out). Staff will call the prison later to schedule any follow-up visits if needed.

Women's Health Departments

- UAMS Health Women's Center (Midtown Medical Park, 6119 Midtown Ave.) (501) 296-1800
- Women's Gynecologic Cancer Clinic (449 Jack Stephens Dr. 2nd Floor) (501) 686-8522



Clinic Appointment Guidance

Inpatient Prisoner-Patients

- Guards must check in at Emergency Department Security Desk before entering the hospital room.
- Check-in and check-out are recorded in the officer control book.
- One officer must stay with the prisoner-patient at all times, unless properly relieved.
- One officer per inpatient is required.
- Patients must remain handcuffed or shackled to the bed at all times.
- Telephones should be removed from prisoner-patient rooms.
- If asked to remove handcuffs by medical staff, contact UAMS Police at (501) 686-7777 and ask for supervisor.
- Maintain coverage; arrange relief through your agency.
- Check-out only occurs after proper relief.
- For assistance, call UAMS Police: (501) 686-7777.
- Each officer is eligible for one free meal per shift.
- Guards should order meals via the Nutrition Services Ambassador.
- During shift transitions, officers must check in with UAMS Police near the Emergency Department metal detector.

Outpatient Prisoner-Patients

- All prisoners coming to the UAMS campus will check in with the UAMS Police Officer assigned as the Prisoner Coordinator.
- Prisoner-patients arriving after outpatient hours (7:30 a.m. until 6:00 p.m., Monday through Friday) should arrive via the Emergency Department.
- This officer will be located at the bottom of the OPC basement off Shuffield Drive.
- The officer will direct you to where to park and ensure that you have an escort if needed.
- If you are unable to locate prisoner coordinator, contact the UAMS Police Department at (501) 686-7777 for assistance.
- Each prisoner-patient will be handcuffed and shackled and escorted by at least two officers/guards.